

Customer Credit Reporting

Company Name: NOW Communications, Inc.
Doing Business As: NOW Communications of Illinois, Inc.
Company Address: 711 S Tejon Ste 201 Colo. Springs CO 80903
Operating Company Number: 7771

Credit Reporting Data for Quarter Ending: June 30, 2003 ▼

Credit due in accordance with Section 732.30(a);**Out of Service More than 24 Hours:**

Total dollar amount of all customer credits paid:

Number of credits issued for repairs - 24-48 hours:

Number of credits issued for repairs - 48-72 hours:

Number of credits issued for repairs - 72-96 hours:

Number of credits issued for repairs - 96-120 hours

Number of exemptions claimed for each of
the categories identified in Section 732.30(e)

Number of customers receiving alternate
phone service rather than receiving a credit.

April	May	June	Total
			\$0.00
			0
			0
			0
			0
			0
			0

Credit due in accordance with Section 732.30(b);**Failure to install Basic Local Exchange Service:**

Total dollar amount of all customer credits paid:

Number of installations after 5 business days:

Number of installations after 10 business days:

Number of installations after 11 business days

Number of exemptions claimed for each of
the categories identified in Section
732.30(e).

Number of customers receiving alternate
phone service rather than receiving a credit.

April	May	June	Total
			\$0.00
			0
			0
			0
			0
			0
			0

Credit due in accordance with Section 732.30(c);**Missed Appointments**

Total dollar amount of all customer credits paid:

Number of customers receiving credits:

Number of exemptions claimed for each of
the categories identified in Section
732.30(3).

April	May	June	Total
			\$0.00
			0
			0